

What is this lawsuit about? Michelle Jackson filed a class action lawsuit against Gen Digital Inc. (“Gen”), alleging that Gen violated the Telephone Consumer Protection Act (“TCPA”) by placing calls with an artificial or prerecorded voice regarding LifeLock and Norton accounts to cellular telephone numbers assigned to persons who do not have LifeLock or Norton accounts. Gen denies Ms. Jackson’s allegations and denies it violated the TCPA. The Court has not decided who is right or wrong. The parties have agreed to a settlement.

Why did you receive this notice? You received this notice because Gen’s records indicated that you may be a member of the following settlement class: “All persons throughout the United States (1) to whom Gen Digital Inc. placed, or caused to be placed, a call regarding a LifeLock or Norton account, (2) directed to a telephone number assigned to a cellular telephone service, but not assigned to a person who has or had a LifeLock or Norton account with Gen Digital Inc., (3) in connection with which Gen Digital Inc. used or caused to be used an artificial or prerecorded voice, (4) from February 19, 2021 to October 30, 2025.” If you are a LifeLock or Norton customer, you are not a member of the class, and this notice does not affect you.

What does the settlement provide? Gen will establish a settlement fund of \$9.95 million. Out of the settlement fund will be paid: (1) settlement compensation to participating settlement class members; (2) an award of attorneys’ fees not to exceed one-third of the settlement fund, subject to the Court’s approval; (3) litigation costs and expenses incurred by class counsel in litigating this matter not to exceed \$20,000, subject to the Court’s approval; (4) costs of notice and administration; and (5) a service award to Ms. Jackson not to exceed \$15,000, subject to the Court’s approval. It is estimated that each valid claimant will receive between \$200 and \$625, depending on the number of settlement class members who participate.

What are your legal rights and options? If you fall within the settlement class, you have four options. First, you may timely complete and return the claim form found on the backside of this postcard, or timely submit a claim online at www.LifeLockTCPAsettlement.com, by [date], 2026, in which case you will receive a proportionate share of the settlement fund after deducting the fees, costs, expenses, and award listed above, and will release certain claims you may have against Gen. Second, you may do nothing, in which case you will not receive a share of the settlement fund, but you will release certain claims you may have against Gen. Third, you may exclude yourself from the settlement, in which case you will neither receive share of the settlement fund, nor release any claims you may have against Gen. Or fourth, you may object to the settlement. To obtain additional information about your legal rights and options, visit www.JacksonIVRsettlement.com, or contact the settlement administrator by writing to Jackson v. Gen Digital Inc. Settlement Administrator, [address].

When is the final fairness hearing? The Court will hold a final fairness hearing on [month] [day], 2026, at [time]. The hearing will take place via Zoom. At the final fairness hearing, the Court will consider whether the settlement is fair, reasonable, and adequate and, if so, whether final approval of the settlement should be granted. The Court will also hear objections to the settlement, if any. The Court may make a decision at that time, postpone a decision, or continue the hearing.

Front Inside

Front Outside

This is a notice of a settlement of a class action lawsuit.
This is not a notice of a lawsuit against you.

If you received an artificial or prerecorded voice call to your cell phone from Gen Digital Inc. regarding a LifeLock or Norton account between February 19, 2021 and October 30, 2025, you may be entitled to compensation as a result of the settlement in the class action lawsuit captioned:

Jackson v. Gen Digital Inc.,
 No. 2:25-cv-00535-MTL (D. Ariz.)

A federal court authorized this notice. This is not a solicitation from a lawyer.

Please read this notice carefully. It summarily explains your rights and options to participate in a class action settlement.

Jackson v. Gen Digital Inc.
 c/o Kroll Settlement Administration
 [Address]

Permit
Info here

Bar Code To Be Placed Here

Postal Service: Please do not mark Barcode

ADDRESS SERVICE REQUESTED

CLAIM ID: << ID>>
 <<Name>>
 <<Address>>
 <<City>>, <<State>> <<Zip>>

Carefully separate at perforation

UNITED STATES DISTRICT COURT
DISTRICT OF ARIZONA

Michelle Jackson v. Gen Digital Inc.,
Case No. 2:25-cv-00535-MTL (D. Ariz.)

CLAIM FORM

[admin] ID: «[Admin] ID»
«First Name» «Last Name»
«Address1»
«City», «State» «Zip»

Name/Address Changes:

I affirm that I received one or more artificial or prerecorded voice calls from Gen Digital Inc. regarding a LifeLock or Norton account to my cellular telephone between February 19, 2021 and October 30, 2025. When I received those calls, I did not have a LifeLock or Norton account, and I wish to participate in this settlement.

**IF YOU MOVE, send your CHANGE OF ADDRESS to the
Settlement Administrator at the address on the backside of this form.**

Signature: _____ Telephone number on which I received the call(s): _____

Date of signature: _____

To receive a payment, you must enter all requested information above, sign and mail this claim form, postmarked on or before [Month] [day], 2026.
Or you may submit a claim through the settlement website, www.JacksonIVRsettlement.com.

To exclude yourself from the class action settlement you must mail a written request for exclusion to the Claims Administrator, postmarked on or before [Month] [day], 2026.
Your request must include the information required by the Court's [month] [day], 2025 Order which can be viewed at the settlement website.

Bottom Inside

Please Affix
Postage Here

Bar Code To Be Placed Here

Postal Service: Please do not mark Barcode

Jackson v. Gen Digital Inc. Administrator
c/o Kroll Settlement Administration
[address]

Bottom Outside